



Remote Learning FAQs

Is my child expected to wear school uniform at home?

No, students are not required to wear the College uniform during this time.

Where will my child find their schedule for the week?

Students are expected to follow their daily school timetable as per SEQTA Learn.

How do I view my child's Course Outlines?

Accessing the Course Outlines can be done through SEQTA Engage.

Will my child receive feedback for their work?

Some feedback for students' work will be given via SEQTA Learn, Direqt Message, EdPuzzle and Education Perfect.

How do I contact my child's Homeroom or Subject Teacher?

Teachers can be contacted via Direqt Message through SEQTA Engage.

What if my child is unwell?

Attendance will be recorded by Homeroom and Subject Teacher in SEQTA as normal. In the event your child is unwell, parents are required to call the College as per usual and notify reception. This will be recorded on SEQTA accordingly.

How do I know if my child has been following their timetable?

Parents can view their child's attendance via SEQTA Engage to monitor their check in habits and are encourage to discuss absence inconsistencies. Refer to *Remote Learning Guidelines*.

How will my child know if their teacher is absent?

Teachers will notify students of their absence on SEQTA before 8:30am each school day. Teachers will still provide learning materials and instructions for the lesson as per usual.

Will my child still complete regular assessments?

Students may be required to complete assessments online. Some assessments might be altered to suit online learning. This will be at the discretion of the particular subject teacher.

What do I do if my child has a technical problem?

IT support will be available to students in the event of hardware fault or software error. If you require support, please email helpdesk@crccs.vic.edu.au . If you are unable to access your MacBook please visit the college website for details on how to raise a request.

How do I contact the College for other enquiries?

For all other enquiries the College can be contacted on 9217 8000.

Where can I access the latest College updates? Updates will be communicated via the college website <http://www.crccs.catholic.edu.au/> and SEQTA Engage.